

## RESUME – MARGARET ELEANOR ROSS

### PERSONAL DETAILS

Name: Margaret Eleanor Ross  
Date of Birth, Nationality: 20 October 1954, Adelaide Australia  
Personal Address: 2 Radbone Road Bridgewater South Australia 5155  
Work Address: 360 King William Street Adelaide South Australia 5000.  
Email: [mross@campbellchambers.com.au](mailto:mross@campbellchambers.com.au)  
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Languages: English  
Professional Qualifications: LLB, BA, Grad Dip Legal Practice,  
Graduate Certificate Mediation  
Other training: See below

Countries of Work Experience: Australia, Europe, Asia and Canada  
Recent Professional Experience: Barrister-at Law, Private practice in Mediation,  
Facilitation and Dispute Systems Design.  
Husband: Greg Rooney

### QUALIFICATIONS

1971 Matriculated Wilderness School, Adelaide SA  
1979 Graduated with Bachelor of Laws, University of Adelaide  
1980 Graduated with Bachelor of Arts, University of Adelaide  
1980 Graduate Diploma of Legal Practice, University of South Australia  
1990 Mediation Training (5 days) Family Mediation Canada, in Melbourne  
1994 Graduate Certificate (Family) Mediation, Universities of South  
Australia and Adelaide  
1994 Family Law Arbitrator Bond University (AIFLAM)  
2005 Certified Conflict Coach  
2007 Registered as Family Dispute Resolution Practitioner  
2009 Nationally Accredited Mediator Australia (NMAS)  
2009 Certification as Family Dispute Resolution Practitioner  
2011 Certification as Neuro Linguistic Programming Practitioner  
2011 Certification as Neuro Linguistic Programming Trainer

## **PROFESSIONAL BACKGROUND**

- 1980 Admission to practice as Barrister & Solicitor in Supreme Court of SA & High Court
- 1981-1982 Associate to Justice Roma Mitchell, Supreme Court of South Australia
- 1982-1983 Legal Assistant at Cowan Lipson & Rumney and Leonard Ross & Craig, London UK
- 1984-1985 Barrister & Solicitor Norwood Community Legal Service
- 1985-1987 Barrister & solicitor at Stanley and Partners
- 1987-1989 Barrister & solicitor at Legal Services Commission (SA)
- 1989-1993 Barrister & solicitor at Alderman Redman
- 1993 to 1994 Barrister-at-Law SA Independent Bar specialising in Family Law, De Facto and Criminal Injuries & dispute resolution
- 1994-1995 Barrister & solicitor at Minter Ellison
- 1995-present Barrister-at-Law SA Independent Bar
- 1990-1996 Mediator at Relationships Australia (SA)
- 1990 to date Mediator and Facilitator in private practice
- 1997-2003 Arbitrator/Conciliator (Senior Case Officer), Child Support Agency
- 2013-present Accredited Facilitator in the Defence Abuse Response Taskforce Restorative Engagement Program

## **AWARDS**

- 2015 Resolution Institute Award for Significant Contribution to the Professional Development of Others in DR (Dispute Resolution)

## **REFEREES**

The Honourable Rodney K Burr AM,  
Formerly Justice of the Family Court of Australia  
Ph: 0418 715 869 Email: [burr.rod@gmail.com](mailto:burr.rod@gmail.com)

Magistrate Jayne Basheer  
Elizabeth Magistrates Court

Julie Redman  
Barrister, Solicitor & Mediator, Alderman Redman  
Ph: 08 8212 5186 Email: [Julie@aldermanredman.com.au](mailto:Julie@aldermanredman.com.au)

## **APPOINTMENTS & MEMBERSHIPS**

- 1979-1981 Volunteer counsellor and member of committee, Rape Crisis Centre South Australia
- 1985-1989 Member of Norwood Community Legal Service Management Committee
- 1985-1992 Women's Information Switchboard, volunteer legal advice
- 1986-1992 Secretary and Public Officer of ITRA (Independent & Therapeutic Residences for Adolescents)
- 1988 to date Member of Family Law Section, Law Council of Australia
- 1991-1993 Chair of Domestic Violence Service Advisory Group South Australia
- 1992-1994 Member of (SADRA) committee (South Australian Dispute Resolution Association)
- 1992 to date Member of LEADR - now Resolution Institute
- 1992-2010 Member of LEADR - Chapter Committee SA (Chair – 2 years)
- 1993 to date Accredited member of AIFLAM (Australian Institute of Family Law Arbitrators & Mediators)
- 1993-to 1996 Director of National Board AIFLAM
- 1994 to date Member of Law Society of SA ADR Committee
- 1995-2004 Member of Advisory Board to Masters of Conflict Management, School of Social Work, University of South Australia
- 1996-2011 Appointed as Mediator to Retail Shop Leases Mediation Panel, SA
- 1996-1999 Member of National Speakers of Australia
- 1997 to 2011 Member of International Society of Family Law
- 1999 to 2013 Member of Flinders University Panel of Mediators for Student Conduct
- 1999 to 2004 Member of Advisory Board of CASA (Counselling Association of SA)
- 2000 to date Member of Resolution Institute (LEADR) Advanced Panel of Mediators
- 2000 to date Appointed as Mediator by the Office of the Mediation Advisor for Franchising Code
- 2001-2011 Appointed to Department of Health Care Panel of Approved Mediators (Aged Care complaints)
- 2001 to date Member of World Mediation Forum and Asia Pacific Mediation Forum
- 2002 to date Appointed by the Catholic Church Professional Standards Office as a Facilitator (Mediator) on the Panel of Facilitators under Towards Healing
- 2002 to date Member of Law Society of South Australia Panel of Mediators
- 2003 to date Appointed to the South Australian Supreme and District Courts Mediation Panel
- 2004 to date Appointed by the Anglican Church Diocese of Adelaide to their Panel of Mediators under Healing Steps
- 2004-2006 Director of National Board LEADR (Association of Dispute Resolvers)
- 2005 to 2010 Appointed to Panel of Conference Chairs for Legal Aid Family Conferences SA

- 2010 to date Director of National Board AIFLAM
- 2011 to date Chair of AIFLAM Committee South Australia
- 2010 to 2014 Member of Law Society Family Law Committee
- 2013 Member of Elder Mediation Australasia Network
- 2013 to date Facilitator for the Defence Abuse Response Task Force (DART)  
Restorative Engagement Program

### **COURSES DEVELOPED AND PRESENTED**

- 1992 Co-Presenter of Mediation Workshop for Lawyers at Marriage Guidance Council SA (now Relationships SA)
- 1993 to date Coach for Mediation Courses, LEADR (Resolution Institute)
- 1993-2011 Co-Trainer for Mediation Courses LEADR
- 1994-2011 Lecturer and Tutor in Mediation, Universities of Adelaide, Flinders and South Australia
- 1994-1995 Mediation Training for Paralegals, TAFE
- 1994 Coach for Family Law Arbitration Training Course, Australian Institute of Family Law Arbitrators and Mediators
- 1996 Developed and delivered 2 day Mediation & Conciliation Course for the Environment Resource & Development Court, South Australia
- 1997 to date ADR & Advocacy Training for Legal Practitioners and Law Students, Law Society of South Australia and SA Bar Association
- 1999-2000 Co-designed and delivered Mediation training – 5 day Regulation 60 Family Law Mediation Training for Optima Psychology Adelaide (with Greg Rooney)
- 1999-2002 Assistant Lecturer Mediation, Dispute Systems Design, T.C. Beirne School of Law University of Queensland (with Greg Rooney)
- 2000 Co-designed and delivered Advanced Conciliation workshop, Residential Tenancies Authority, Queensland (with Greg Rooney)
- 2000-2004 Sessional Lecturer Mediation, University of Southern Cross NSW
- 2000 & 2001 Mediation Training, Institute of Arbitrators and Mediators (with Professor Laurence Boulle)
- 2000 to 2004 Coach, Mediation Training Courses, Bond University, Queensland
- 2000 Tutor, Human Service Workers & the Law Social Work Students, University of South Australia
- 2001 & 2003 Co-designed and delivered Working With Difficult People and Situations, Legal Practitioners Conduct Board SA (with Alison Tucker, Optima Psychologist & Mediator)
- 2002 Co-designed and delivered workshop on Working With Difficult Situations for WorkCover SA (with Alison Tucker)
- 2003 Co-designed and delivered 5 Day Mediation Intensive for Graduate & Undergraduate Law Students, Adelaide University

- 2003 Delivered Workshop for Family Court Mediators Adelaide on Mediation (half day)
- 2006 Coach for Certificate in Basic Mediation Training for Pacific Island Countries, Asia Pacific Mediation Conference Fiji (for Dale Bagshaw & Michael Belsky Facilitators)
- 2008 Workshop co-presented with Greg Rooney on Project Alliancing at APMC, Kuala Lumpur
- 2012 to date Coach and Sessional Co-Trainer for AIFLAM Mediation Training
- 2012 to date Co-design and deliver Mediation Training in Tuscany (“Mediating The Moment”) (with Greg Rooney & Barbara Wilson U.K.) an annual five-day workshop retreat for practising mediators <https://www.dropbox.com/sh/fhf3scbxvb681fn/O6O4gA1gqo>
- 2013 Co-presented Workshop at LEADR Kongres in Wellington New Zealand and Adelaide South Australia on “Mediating The Moment” with Greg Rooney
- 2015 Co-designed and co-presented one day workshop on mediation to Quebec mediators, lawyers and arbitrators, Montreal with Greg Rooney

### **ADDITIONAL TRAINING & DEVELOPMENT**

- 1966-1971 French Language at Wilderness School, Alliance Francaise Prize
- 1979 to date Various courses in Presentation, Training, Communication and Counselling Skills, Mediation, Self-Awareness and Development courses
- 1980-1981 Women’s Studies, University of South Australia
- 1982 Centre Pedagogique, Paris – 1 month intensive study of French language, focusing on Legal System, Domestic Violence and Sexual Abuse
- 1984 Elisabeth Kubler-Ross Life Death & Transition Course, UK (5 days)
- 1985 Elisabeth Kubler-Ross Counselling Training Course, NSW
- 1985-1990 Study of German Language, Continuing Education, University of Adelaide
- 1985 to date Ongoing Continuing Legal and ADR Education, Law Society of SA & Family Law Council, Bar Association and other law and dispute resolution training
- 1992 Domestic Violence & Serious Matters Training, Relationships Australia
- 1992-2012 National Mediation Conference Australia – biennial attendances
- 1993 Youth and Justice Conflict Resolution Workshop, Adelaide (Restorative Process)
- 1993 Cross-Cultural Conflict Resolution Workshop, Paul Pedersen, Adelaide

1994 to date LEADR Mediation Conferences, Australia and New Zealand

1995 & 1997 Personal Development Training and Group Work, Zimbabwe, South Africa

1996 International Mediation Conference Adelaide Cross-Cultural theme

1996 Beyond Training – Training Adults to Train, Dr Stephanie Burns (3 months)

1996 National Training for Child Representatives for Children

1997 International Family Law Conference, Durban South Africa

1997 Child Support Agency Training of Review Officers (5 days)

1999 Advanced Commercial Mediators Colloquium LEADR Gold Coast

2000 International Family Law Conference, Brisbane

2001 World Mediation Forum (Asia Pacific) Mediation Conference-Reconciliation-Conversations Beyond Cultural Boundaries

2001 Project Alliance Workshop – Australian Institute of Engineers, Queensland

2001 & 2003 International Conflict Management Conferences, Paris & Melbourne

2004 World Children’s Congress, Capetown, South Africa

2004 Personal Development Training and Group Work, Egypt

2005 Participant – Advanced Skills for the Dispute Resolution Practitioner, Bernie Mayer, CDR Boulder Colorado, in Sydney (1 day)

2005 Conflict Coaching Course (3 days) Cinergy (Canada) in Sydney, Cinnie Noble

2006 Cross-Cultural Conflict Resolution Workshop, SADRA, Adelaide

2006 Cross-Cultural Mediation-Family Law presentation, Joanna Kalowski

2006 Asia Pacific Mediation Forum Conference, Suva Fiji

2008 Asia Pacific Mediation Forum Conference, Kuala Lumpur Malaysia

2009 Personal Development Training & Group Work, Argentina, Chile, New Zealand and Australia

2009 Child Inclusive Mediation – 3 day Intensive Training with Dr Jennifer McIntosh and Jeff Katz – Brisbane, October

2010 Personal Development Training & Group Work, Mauritius

2010 Member of 10th National Mediation Conference Organising Committee in Adelaide, South Australia

2011 Training with the Gottman Institute on Couples Therapy (Adelaide)

2012 Where We Dwell in Common Pathways for Dialogue in 21<sup>st</sup> Century ASSISI (4 days) Conference on Liberal Theology

2012 ADR Conference, Singapore

2012 Workshop with Robert Benjamin, Sydney

2013 Workshop with Bernie Mayer on Dynamics of Conflict, Adelaide

2013 Workshops with Myrna Lewis on Deep Democracy, New Zealand and Adelaide

2015 Conference of Quebec Institute of Mediators and Arbitrators Montreal

## PAPERS

- 1992 Presentation of Mediation and Conciliation at 1<sup>st</sup> National Mediation Conference, Adelaide (with David Jenkin)
- 1993 Presentation on Mediation to Institute of Chartered Accountants Conference
- 1994 "Mediation and Commercial Arbitration", paper for Institute of Arbitrators and Mediators Australia, Adelaide
- 1994 "Mediation and Arbitration (Family Law)", paper presented at National Family Law Conference, Adelaide
- 1995 "Family Law Reform and Mediation", paper presented at National Mediation Conference, Bondi
- 1999 "Environmental Law and ADR", paper for Law Society SA, CLE
- 2000 "ADR and the Courts", paper presented at the SA State Legal Convention
- 2001 "Urgent and Interim Financial Provisions", paper presented for legal practitioners, LAMS, Adelaide
- 2002 Family Law Update, Country Practitioners Conference, Mount Gambier SA
- 2002 "Mediation of High Conflict Family Disputes", paper presented at 6<sup>th</sup> National Mediation Conference, Canberra
- 2007 18 ADR Journal, 1 "Mediating Between Victims of Sexual Abuse and Religious Institutions" co-author with Greg Rooney
- 2008 "Diving With Sharks – A Mediator's Quest for Survival in Unchartered Waters" 9<sup>th</sup> National Mediation Conference, Perth
- 2009 "Family Dispute Resolution – Mediation or Another Creature" IAMA(SA) Meeting October
- 2011 Spousal Maintenance and Child Support Developments for Country Practitioners Conference, Kangaroo Island
- 2012 Shifting the Focus from Mediating the Problem to Mediating the Moment – Using Intuition as a Guide – Rooney, G and Ross, M.E. – Available at SSRN: <http://ssrn.com/abstract=2140220>
- 2013 Preparing Elderly Persons to Mediate Issues of Historic Abuse and Conflict – co-authored with Greg Rooney, 6<sup>th</sup> World Summit on Elder Mediation, Adelaide
- 2015 One day workshop "mediating the moment at the Institut de mediation et d'arbitrage du Quebec Montreal 5 November 2015
- 2016 Develop and present workshops for Resolution Institute on "How to handle emotions in Mediation